

CREDENTIALING, RECREDENTIALING, AND PRIVILEGING WEBINAR SERIES

REGISTRATION

This education project is supported by funding from the North Dakota Medicare Rural Hospital Flexibility Program, administered by the Center for Rural Health at the UND School of Medicine and Health Sciences.

All North Dakota Critical Access Hospitals (CAHs) receive a complimentary registration for the entire series.

NDHA member registration fee is \$450 for the entire series, or \$80 per individual webinar. These are “per facility” registration fees, however a limit of 4 individual attendees. dakotAMSS members may register using NDHA member rates.

Non-member registration fee is \$750 for the entire series, or \$110 per individual webinar. These are “per organization” registration fees, however a limit of 4 individual attendees.

#1: Credentialing, Recredentialing, and Privileging Basics – Overview (Two part – 3 total hours)

November 28, 2022 | Part 1 – 10:30 a.m. – Noon | Part 2 – 1:30 – 3:00 p.m.

This program provides a high-level overview of basic aspects of credentialing including primary source verification, applying criteria for appointment, reviewing the application for completeness, identifying “red flags” and roles in the review and approval process. A great program for the new MSP and a refresher for the seasoned professional.

At the completion of this program the participant will be able to:

- Track the credentialing process from application through governing body approval
- Define what constitutes a “complete” application
- Identify and evaluate “red flags” in an application
- Discuss primary source verification
- Recognize the roles of various persons involved in the review and approval process

#2: CMS Credentialing and Privileging Requirements for Hospitals and Critical Access Hospitals

December 6, 2022 | 10:30 a.m. - Noon

The Centers for Medicare and Medicaid regulations for acute care hospitals and critical access hospitals are required to be met by all facilities providing care to Medicare and Medicaid Patients. This program will cover the CMS requirements for credentialing and privileging and will also discuss what CMS surveyors expect to see when surveying a hospital.

At the conclusion of this program, the participant will be able to:

- Recognize CMS regulations for the medical staff for credentialing and privileging
- Define which practitioners performing surgical tasks are required to be privileged

#3: Understanding Telemedicine Credentialing Options

December 8, 2022 | 10:30 a.m. - Noon

During this program we will discuss the options and requirements for credentialing telemedicine practitioners under the CMS regulations, HFAP, and Joint Commission standards. It will include a discussion of required policies, procedures, and bylaws language as well as the contractual requirements under the CMS regulations. Both acute care and critical access regulations will be discussed.

At the conclusion of this program the participant will be able to:

- Discuss CMS regulations and Joint Commission requirements for credentialing telemedicine practitioners in both acute care and critical access hospitals
- Determine necessary bylaws language, policies, and procedures for credentialing telemedicine practitioners in order to meet CMS regulations and accreditation requirements
- Evaluate contracts to determine if all CMS-required language is present

#4: Understanding Negligence in Credentialing

December 13, 2022 | 10:30 a.m. - Noon

This program will discuss the concept of negligence as it relates to credentialing and privileging. Past and recent negligent credentialing lawsuits and their impact on the credentialing practices of the hospital will be discussed.

At the completion of this program the participant will be able to:

- Define negligence as it relates to credentialing and privileging
- Recognize an organization's duty to exercise due care in credentialing
- Discuss processes that may help to reduce the chance of a finding of negligence in credentialing

#5: Documenting Provider Competency

December 14, 2022 | 10:30 a.m. - Noon

One of the biggest challenges medical staff faces is evaluating the competency of providers. It is difficult, or sometimes impossible, to acquire useful competency data. The increased focus on quality by accrediting organizations, the government, and the public, emphasizes the need for continual monitoring of the quality of services provided as well as having a strong privileging system. The resources for this program include many forms, policies, and procedures that can be used by the participants.

At the completion of this program, participants will be able to

- Recognize the importance of acquiring evidence to document competency
- Develop tools and processes for documenting competency
- Discuss the CMS and Joint Commission requirements for privileging and documenting competency including focused and ongoing professional practice evaluation
- Recognize processes for developing quality indicators