



Faces of



Medicaid



## DEAR FRIENDS AND PARTNERS,

Faces of Medicaid was born out of a need to help North Dakotans understand who the ND Medicaid program serves and its life-changing impact.

## MEDICAID MEMBERS ARE PEOPLE YOU KNOW

ND Medicaid provides health care coverage for a broad range of people including low-income adults, children, pregnant women, older adults and people with disabilities. Chances are you know someone covered by ND Medicaid – a friend, family member, neighbor or coworker.

## MORE THAN A HEALTH CARE PROGRAM

What's more, ND Medicaid brings valuable peace of mind to its members. When people know they have health care coverage, they may be able to redirect their resources and energy to other critical, basic needs – securing a safe place to live or choosing healthier foods for their families. ND Medicaid supports strong, stable families by helping them avoid disruption and further escalation into crisis.

In this way, ND Medicaid is much more than a health care program. As we work to make North Dakota the healthiest state, ND Medicaid serves to reinforce economic, behavioral and physical health the foundations of well-being.

## SHARING GRATITUDE

We are grateful to the ND Medicaid members who shared their experiences with us to make the Faces of Medicaid project possible. Their stories will help you get to know the people we serve and how ND Medicaid has improved their lives.

We also thank our partners in this effort who are committed to serving ND Medicaid members across the state.

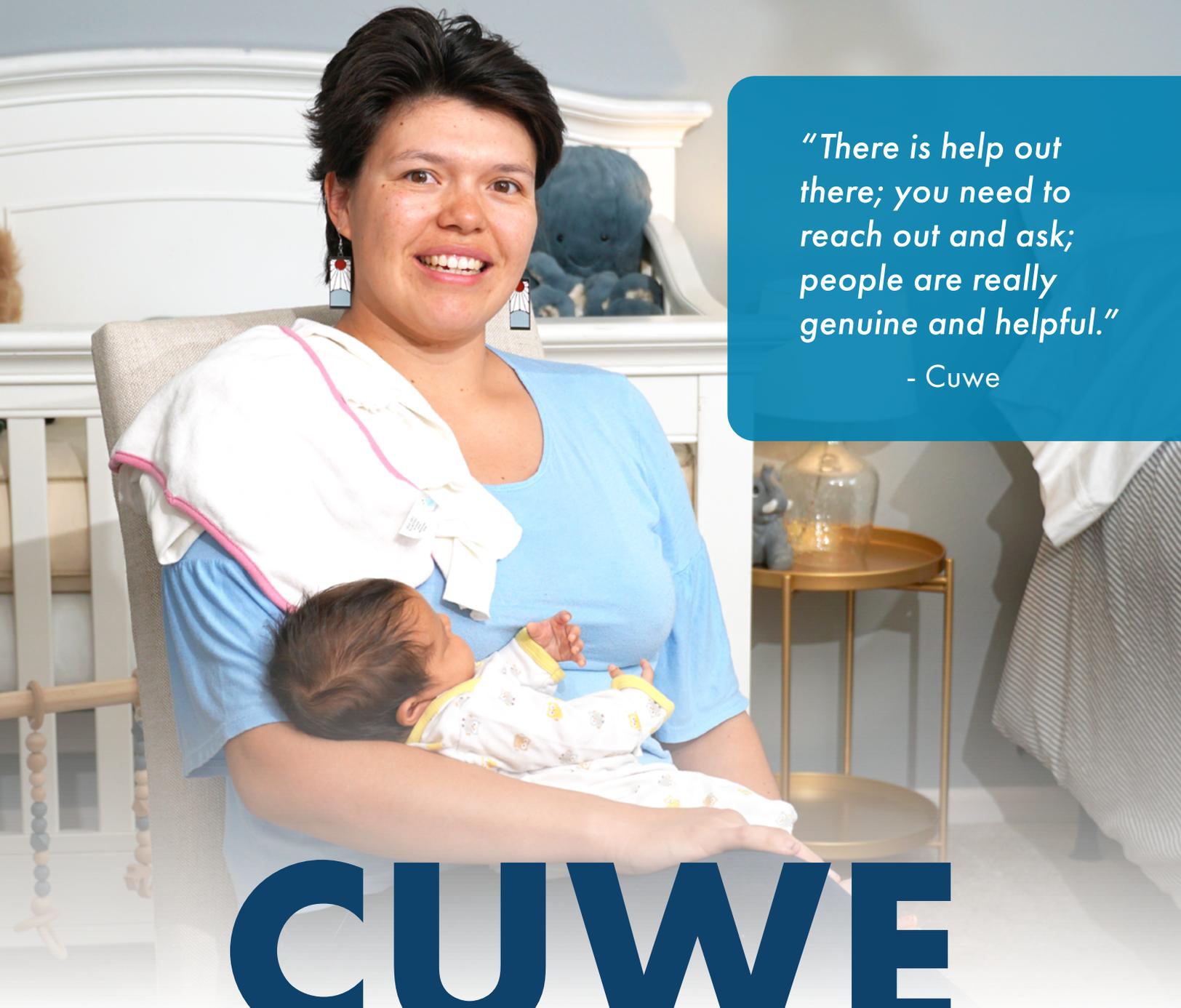
Please join us in promoting ND Medicaid and sharing how it can have a life-changing impact on the people we serve.

Sincerely,

Chris Jones

*Commissioner, Health and Human Services*



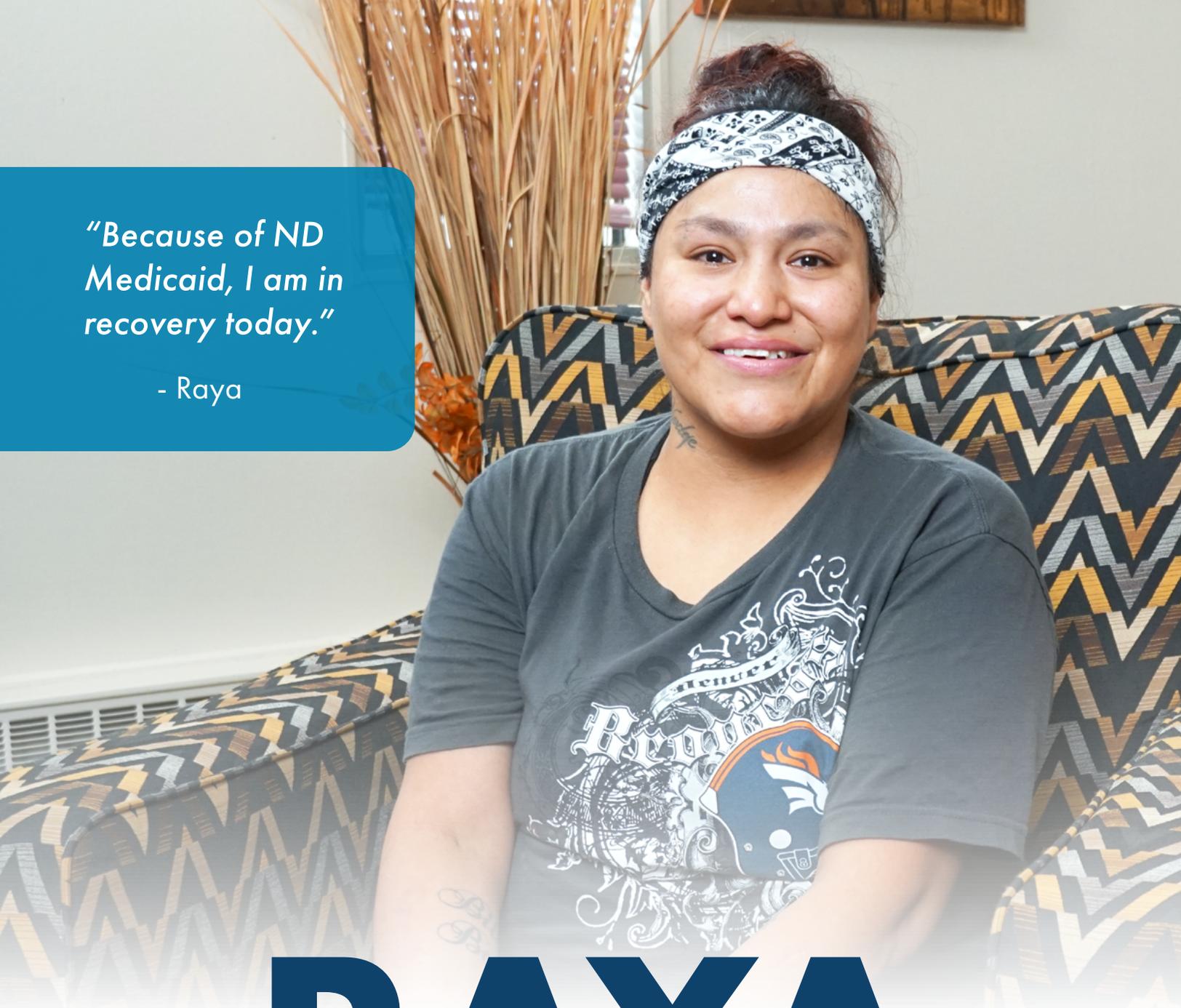


*“There is help out there; you need to reach out and ask; people are really genuine and helpful.”*

- Cuwe

# CUWE

Cuwe is a mother to four daughters. While pregnant with her fourth child, Cuwe escaped an abusive relationship and moved herself and her children to Bismarck, knowing they would need to live temporarily in her car. Cuwe reached out to the Burleigh County Human Service Zone for help. The zone team linked her to community services for help with food, housing and clothing. They also helped her apply for North Dakota (ND) Medicaid and economic assistance programs. Cuwe said that health care coverage through ND Medicaid has been very helpful for her family. She is now able to access preventive care and medical checkups for herself, well-child checkups for her children and dental services for the entire family.

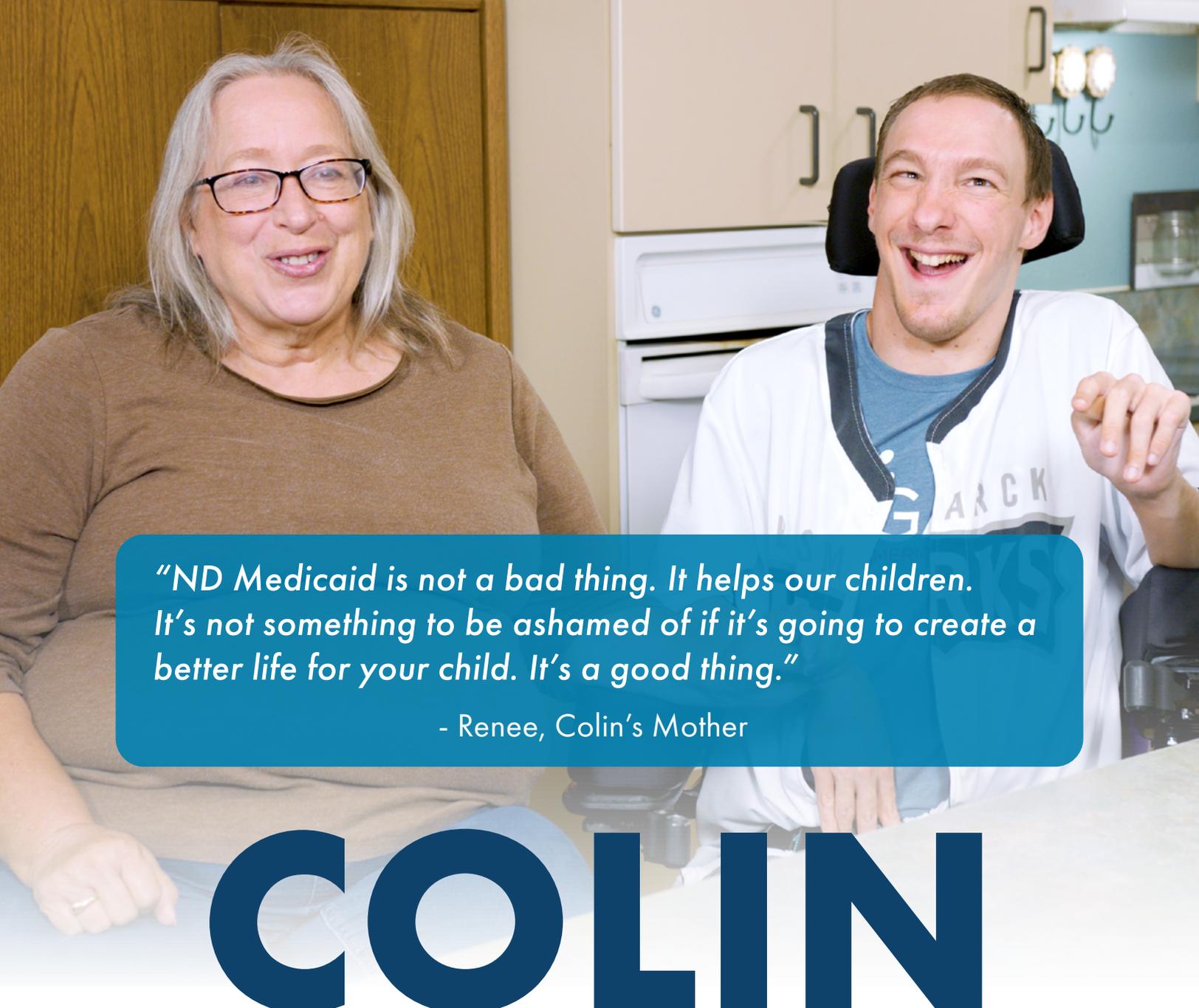


*"Because of ND  
Medicaid, I am in  
recovery today."*

- Raya

# RAYA

Raya is a mother of two sons, a member of the Standing Rock Sioux tribe, and in recovery from addiction. Prior to becoming a ND Medicaid member three years ago, Raya had no health insurance and sought medical care through emergency department visits. With ND Medicaid, she and her children are now able to have regular medical appointments with their doctors and participate in counseling services. Raya said with the help of ND Medicaid benefits she was able to access services to help her break the cycle of addiction.



*“ND Medicaid is not a bad thing. It helps our children. It’s not something to be ashamed of if it’s going to create a better life for your child. It’s a good thing.”*

- Renee, Colin’s Mother

# COLIN

Colin was born premature and weighed only two and a half pounds. Shortly after birth, he experienced strokes that affected his motor skills and lead to a cerebral palsy diagnosis. Because of ND Medicaid, all of Colin’s medical needs have been covered including hospitalizations, surgeries, medications, equipment needed to live independently in his apartment and support staff services.

Today, Colin works for the Bismarck Larks, lives in an apartment with roommates, is involved in an independent living skills program and is active in the Youth Empowering Social Status group. Colin and his family would like others to know that ND Medicaid has made a big difference in his life by providing vital medical care, stability and independence.



*“ND Medicaid has positively impacted me because I have the comfort of knowing that I have coverage and my needs are met.”*

- Sandy

# SANDY

Sandy doesn't let her disability define her. After college graduation, Sandy worked as an intensive care unit nurse for seven years and enjoyed a 26-year career as a long-term care nurse. Sandy had private insurance through her employers. A farming accident left Sandy disabled, which required long-term care. She was unable to continue her career as a nurse resulting in a loss of income and private insurance.

Sandy became eligible for ND Medicaid and was able to receive long-term care benefits along with medical, pharmacy and dental coverage. Sandy wants others to know that she does not take ND Medicaid for granted. Now, she does not have to worry about where money will come from to pay for her medical expenses.

**ND Medicaid provides life-changing services for many North Dakotans every day.** This publication highlights only a few personal stories about how ND Medicaid has improved people's lives.

ND Medicaid covers a wide variety of health care services and supports for North Dakotans who qualify:



Children



Older adults



Families



Pregnant women



People with disabilities



Other low-income adults

For more information about ND Medicaid,  
visit [www.hhs.nd.gov/FacesOfMedicaid](http://www.hhs.nd.gov/FacesOfMedicaid)