

# 2025 Credentialing & Privileging Webinar Series

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**All North Dakota Critical Access Hospitals (CAHs) receive a complimentary registration for the entire series.**

Other organizations (non ND-CAH) can register for a fee of \$450 for the entire series, or \$100 per individual webinar.

These are “per facility” registration fees, however a limit of 4 individual attendees per facility.

Contact Pam Cook at 701-204-7119 or [pcook@ndha.org](mailto:pcook@ndha.org) if you have any questions.

## May 6, 2025 | 10:30 a.m. – Noon CT

### **From Chaos to Clarify: Mastering Modern Meeting Techniques**

*Presented by: Chris Giles, MSF*

- Identify the role of the MSP in meeting management.
- Assess the need for documentation and the legalities behind it.
- Discuss the use of AI in today's meeting management environment.

## May 8, 2025 | 11:00 a.m. – Noon CT

### **Maintaining Current Bylaws**

*Presented by: Janet Wilson, FMSP, CPMSM, CPCS*

- Define accreditation requirements overview.
- Identify simplified methods for reviewing and updating bylaws.
- Create checklists and other resources to manage bylaws update project.

## May 13, 2025 | 10:30 a.m. – Noon CT

### **Credentialing Advanced Practice Practitioners (APPs)**

*Presented by: Cris Mobley, CPMSM, CPCS*

- Define APPs and their role in patient care.
- Review options to credential and/or privilege based on services provided.
- Identify elements for evaluation of APPs.

**May 15, 2025 | 11:00 a.m. – Noon CT**

## **Temporary Privileges and the Expedited Approval Process**

*Presented by Cris Mobley, CPMSM, CPCS*

- Define the different types of temporary privileges.
- Discuss various scenarios and determine how to process.
- Review the process of “expedited approval” and when to use.

## **SPEAKERS**



**Christine “Cris” Mobley, CPMSM, CPCS**  
**President, C Mobley & Associates, LLC**  
**Owner, Co-Founder, Edge-U-Cate, LLC**

**Christine Mobley** is an accomplished healthcare professional with over 40 years’ combined experience as an educator, speaker, and consultant in the field of medical staff services and credentialing, preceded by 15 years as an employed medical staff services professional in community and healthcare systems. She is well connected within the healthcare community, having consulted nationally with hospitals, health systems, medical boards, CVOs, ambulatory centers, and many others. She has been speaking to audiences on a national and state level for over 30 years on a variety of medical staff governance, credentialing, and professional development topics to name a few. In 2001, her passion for education led her and 4 colleagues to form a national education company, offering week-long courses in hospital credentialing basics, beyond the basics, NAMSS certification live study sessions, and a speakers’ bureau. Her vast experience has also allowed her the opportunity to serve as an expert witness in negligent credentialing cases.

In her “spare time,” Cris has authored, co-authored, and edited several publications and manuals, among them “The Credentialing Handbook” (Aspen Publishers), “Medical Staff Management: Forms, Policies, and Procedures for Healthcare” (Wolters Kluwer Publishers), “Overcoming Contemporary Credentialing Challenges” (HCPro), and “Privileging for New Procedures and Technology” (HCPro). She has also authored numerous articles for various healthcare publications and received a previous editorial award from NAMSS entitled , “Who Said Management was Easy?”

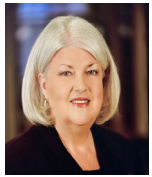


**Christina W. Giles**  
**President, C. Giles & Associates**  
**Co-Founder, Faculty for Edge-U-Cate**  
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**Christina W. Giles, MS**, has been a consultant and speaker for over 40 years. She specializes in education/training of credentialing personnel and orientation/training of medical staff leaders, medical staff professionals, administrative functions such as accreditation survey preparation, credentialing, privileging and peer review, assessment and development of medical staff governance documents and

policies and procedures. She was inducted into the NAMSS Hall of Fame in 2017. Ms. Giles serves as an advisor to multiple medical staff publications and is a co-author and editor to [The Medical Staff Services Handbook: Fundamentals and Beyond](#) and co-author of [Health Care Credentialing: A Guide to Practical Innovations and Overcoming Contemporary Credentialing Challenges](#). She has presented nationally on many topics such as accreditation preparation, credentialing, privileging and medical services management, efficiency & effectiveness of processes.

She is also co-founder of Edge-U-Cate and faculty for Edge-U-Cate's Credentialing Schools, manager for the Certification Focused Study Programs, and part of Edge-U-Cate's Speakers Bureau.



**Janet Wilson, BS, FMSP, CPMSM, CPCS**

**Faculty, Edge-U-Cate, LLC**

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**Janet Wilson's** career in healthcare began in 1986 and over the past 36 years she has managed and directed medical staff services in independent and multi-hospital systems, ambulatory care centers, physician groups, health plans (delegated credentialing) and independent and system CVOs.

Janet has extensive experience in multiple organizations in credentialing and privileging, bylaws development and revisions to meet regulatory/accreditation standards, delineation of privileges development and maintenance, medical staff leadership and new practitioner orientation and education, performance improvement and peer review, development and standardization of policies and procedures/forms/documents across multiple healthcare settings. She has been involved in mergers and acquisitions, unification of medical staff, impaired/disruptive physician management and hearings and appeals. Janet also has extensive experience in delegated credentialing and CVO development and management for independent hospitals and multi-hospital systems.

Janet holds a Bachelor of Science in Health Administration and is CPMSM and CPCS certified by the National Association Medical Staff Services (NAMSS). Janet was designated as a Fellow by NAMSS in 2019. Janet has also achieved several professional leadership positions in her career. She served for three years on the board of directors of NAMSS. Janet also served on the board of directors of the Texas Society of Medical Staff Services (TSMSS) and served as President of TSMSS during her six-year tenure on the board.